

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	13169	Dealer	069310		
Repair Date	15/09/2025	Closed Date	15/09/2025	Order Delv.dt	15/09/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	153394	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;1)Check Engine system (exhaust pressure control valve				
Text		8	PI refer work order no: 13177	
Standard Times	99000-2	8	Miscellaneous, general	1
Parts	VO980881	8	CABLE TIE	6
Parts	VO948211	8	CABLE TIE	5

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	13176	Dealer	069310		
Repair Date	15/09/2025	Closed Date	15/09/2025	Order Delv.dt	15/09/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	153394	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per customer complaint, Window LED RH lights are not illuminating				
Text		9	Corrective Action: So, replaced Window RH switch under Vehicle Warranty	
Text		9	CONTACT FAULT, Def.code-43, Due to internal contact fault in Window RH switch	
Text		9	21792229-IN8 LDS-13176, Date-15.9. 25/K.M-153394/Chassis Number: B8R-219699. As per customer complaint, Window LED RH lights are not illuminating	
Text		9	DC-96 Online TFAR no: 69310-2025-71780	
Standard Times	80000-2	9	Window RHS light switch replace	0.5
Parts	IN821792229	9	SWITCH PIANO, ELECTRICA	1

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	13069	Dealer	069310		
Repair Date	07/09/2025	Closed Date	08/09/2025	Order Delv.dt	07/09/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	149412	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
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Job - 1;As per driver complaint 1)Retarder not working 2)Front wheel making noise

Text		8	Retarder oil drained and level done 500ml top-up done. PP valve test done. Gear oil drained and refilled. checked exhaust pressure control valve. part is not available in our stock.	
Standard Times	25300-2	8	Exhaust system checked	1.5
Standard Times	17523-3	8	Gearbox oil drained and refilled	0.3
Standard Times	59242-3	8	PWM valve, retarder, check	0.2
Standard Times	17528-3	8	Retarder, oil top-up	0.9
Standard Times	99000-2	8	Miscellaneous, general	1
Standard Times	17012-3	8	Fault codes, reading	0.2
Standard Times	17010-2	8	Connect-disconnect of diagnostic tool	0.2

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	13030	Dealer	069310		
Repair Date	03/09/2025	Closed Date	05/09/2025	Order Delv.dt	05/09/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	146894	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per customer's complaint, low pick-up.				
Parts	IN824133475	9	SENSOR	1
Text		9	DC-10 Online TFAR No: 69310-2025-71449	
Text		9	Corrective Action: So, replaced Exhaust pressure sensor pipe under Vehicle Warranty	
Text		9	CLOGGED/BLOCKED, Def.code-31, P047597, Exhaust Pressure Control Valve "A" - Component or System Operation Obstructed or Blocked and ECM - P0475 - 99, Exhaust Pressure Control Valve "A" - Exceeded Learning Limit. As per DTC, performed exhaust pressure test which is not responding. checked the condition of connectors, pins and sensor found ok. Due to exhaust pressure pipe got blocked got failure.	
Text		9	24133475-VO, LDS-13030, Date-03/09/2025/K.M-146894, Chassis Number: B8R-219699. As per customers complaint, low pick-up.	
Standard Times	25300-2	9	Exhaust pressure sensor replace along with diagnosis.	1
Standard Times	17906-2	9	Diagnostic with Tech Tool/GD	0.5
Standard Times	25351-2	9	Response exhaust pressure	0.3

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	13017	Dealer	069310		
Repair Date	03/09/2025	Closed Date	04/09/2025	Order Delv.dt	04/09/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	147032	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
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Job - 1;As per driver complaint 1) Air leakage 2) Check fault codes 3) Retarder not working 4) ENT system check 5)front bonnet lock check up

Parts	VO948211	8	CABLE TIE	2
Parts	VO24359241	8	DRAIN VALVE	1
Text		8	Rear air tank drain valve replaced due to air leakage. Gearbox clutch engagement point calibration done. VTT Connected and cleared all fault codes. Software update done and Brake ECU, IC, FMS, BBM, TECU VECU and TGW software updated	
Standard Times	17010-2	8	Connect-disconnect of diagnostic tool	0.2
Standard Times	17012-3	8	Fault codes, reading	0.2
Standard Times	99000-2	8	Miscellaneous, general	1
Standard Times	19204-2	8	Vehicle Inspection	1.2
Standard Times	40070-3	8	Gearbox, clutch, engagement point, calibration	0.2
Standard Times	39830-2	8	TGW, SW update. Campaign only	0.2
Standard Times	43014-2	8	TECU, software update. Only campaign	0.4
Standard Times	17026-3	8	Program control unit	0.3
Standard Times	90001-3	8	MID 249 Control unit, programming	0.2
Standard Times	59354-3	8	MID 136 Control unit, programming	0.3
Standard Times	36433-3	8	MID 144 Control unit, programming	0.3
Standard Times	56348-2	8	Drain valve, replace	0.2

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	12942	Dealer	069310		
Repair Date	28/08/2025	Closed Date	29/08/2025	Order Delv.dt	29/08/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	143032	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per customers complaint, AC ducts are not working.				
Text		9	DC-96 Online TFAR no: 69310-2025-71210	
Text		9	Corrective Action: So, replaced AC louver under Vehicle Warranty	
Text		9	MATERIAL CRACK, Def.code-82, Due to AC louver hinge got broken leads the complaint	
Text		9	VB002036-IN8, LDS-12942, Date-28/8/2025/K.M-143032, Chassis Number: B8R-219699. As per driver complaint, AC ducts are not working	
Standard Times	80000-2	9	AC louver replace	0.3
Parts	IN8VB002036	9	DUCT AC SINGLE LOUVER	3
Job - 2;As per driver complaint, USB Ports not working.				
Standard Times	80000-2	9	USB ports replace	3
Text		9	DC-96 Online TFAR No: 69310-2025-71211	
Text		9	Corrective Action: So, replaced USB Ports under Vehicle Warranty	

Text		9	CONTACT FAULT, Def.code-43, observed the condition of cables is good along with USB pins found in good condition. Due to internal contact fault in USB Ports of C-type leads the complaint	
Text		9	VB019530-IN8, LDS-12942, Date-28/08/2025/K.M-143032, Chassis Number: B8R-219699. As per driver complaint, USB Ports not working.	
Parts	IN8VB019530	9	USB CHARGER	42

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS		
Order	12438	Dealer	069310	
Repair Date	19/07/2025	Closed Date	22/07/2025	Order Delv.dt 22/07/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt 05/03/2025
Mileage	113293	Operation Hrs		ServiceType 1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt 09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
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Job - 1;As per driver complaint, USB Ports not working.

Parts	IN8VB019530	9	USB CHARGER	43
Text		9	DC-96 Online TFAR No: 69310-2025-69892	
Text		9	Corrective Action: So, replaced USB Ports under Vehicle Warranty	
Text		9	CONTACT FAULT, Def.code-43, observed the condition of cables is good along with USB pins found in good condition. Due to internal contact fault in USB Ports of C-type leads the complaint	
Text		9	VB019530-IN8, LDS-12438, Date-19/07/2025/K.M-113293, Chassis Number: B8R-219699. As per driver complaint, USB Ports not working.	
DAT	36449-2	9	USB socket replace	0.1

Job - 2;As per customer complaint, Passenger door cabin intensity light not illuminating properly

Parts	IN823002003	9	LAMP HIGH INTENSITY LED	1
Text		9	Corrective Action: So, replaced intensity lamp under Vehicle Warranty.	
Text		9	CONTACT FAULT, Def.code-43, As per complaint checked door opening and closing mechanism found ok and passenger door switches are in good working condition. Checked the power supply wire voltage found ok. Due to internal contact fault in Lamp intensity leads the complaint.	
Standard Times	35400-2	9	Lamp intensity replace	0.5
Text		9	23002003-IN8 LDS-12438, Date-19/07/2025/K.M-113293, Chassis Number: B8R-219699. As per customer complaint, Passenger door cabin intensity light not illuminating properly.	
Text		9	DC-96 Online TFAR No: 69310-2025-70013	

Job - 3;As per driver's complaint, driver cabin AC louver not working properly.

Parts	IN823467931	9	Panel	1
Text		9	DC-96 Online TFAR No: 69310-2025-70015	
Standard Times	80000-2	9	Driver's cabin AC louver replace	0.2
Text		9	Corrective Action: So, replaced driver's cabin AC louver under Vehicle Warranty	
Text		9	MATERIAL CRACK, Def.code-82, Due to driver's cabin AC louver hinge got broken leads the complaint	
Text		9	23467931-IN8, LDS-12438, Date-19/07/2025/K.M-113293, Chassis Number: B8R-219699. As per drivers complaint, driver cabin AC louver not working properly.	

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	12148	Dealer	069310		
Repair Date	03/07/2025	Closed Date	04/07/2025	Order Delv.dt	04/07/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	100737	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per customers complaint, AC ducts are not working.				
Parts	IN8VB002036	9	DUCT AC SINGLE LOUVER	3
Text		9	DC-96 Online TFAR No: 69310-2025-69366	
Text		9	Corrective Action: So, replaced AC louver under Vehicle Warranty	
Text		9	MATERIAL CRACK, Def.code-82, Due to AC louver hinge got broken leads the complaint	
Text		9	VB002036-IN8, LDS-12148, Date-03/07/2025/K.M-100737, Chassis Number: B8R-219699. As per driver complaint, AC ducts are not working	
Standard Times	80000-2	9	AC louvers replace	0.6
Job - 2;As per driver complaint partition door lock not working.				
Parts	IN8VB013570	9	PARTITION DOOR LOCK	1
Text		9	DC-96 Online TFAR No: 69310-2025-69372	
Text		9	Corrective Action: So, replaced Partition door lock under Vehicle Warranty	
Text		9	MATERIAL CRACK, Def.code-82, Observed that Partition door lock is not working. Checked for external hitting marks did not notice and observed that lock was not locking properly due to door lock got broken leads to improper locking.	
Text		9	VB013570-IN8 LDS-12148, Date-03/7/2025/K.M-100737, Chassis Number: B8R-219699. As per customer's complaint, Partition door lock not working	
Text		9	Note: Referred Body parts catalogue for part number.	
Standard Times	83400-2	9	Partition door lock replace	0.5

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	11896	Dealer	069310		
Repair Date	21/06/2025	Closed Date	30/06/2025	Order Delv.dt	21/06/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	91387	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;Battery Ventilation campaign				
Standard Times	31300-2	5	Flap installation (2sides)	0.5
Standard Times	31300-2	5	Battery box cutting (2sides)	1
Parts	IN823409363	5	CROSS RECESSED SCREW SD.M4.2*19	8
Parts	IN8VB017734	5	VENTILATION FLAP 200 AH BATTERY	2
Text		5	TL-69310-2025-8562	

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	11897	Dealer	069310		
Repair Date	21/06/2025	Closed Date	26/06/2025	Order Delv.dt	26/06/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	91387	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per customers complaint, water leakage from roof.				
Standard Times	81200-2	9	Removal of sealant in Spoiler mounting area and applied the sealant properly	0.5
Standard Times	81200-2	9	Removal of sealant and butyl tape in roof hatch areas and applied the sealant and tape properly	1
Standard Times	81200-2	9	Removal of sealant and butyl tape in all the roof joints, and applied the sealant and tape properly	3
Standard Times	81200-2	9	Applied Sika at front windshield glass	0.2
Text		9	DC-96 Online TFAR No: 69310-2025-69127	
Text		9	Note: 1) Roof sealing tape Qty 12metres which we are using it for three vehicles each 4meteres as per directions from TS team. 2) IPA Solution Qty-1Litre bottle we are using it for 10 vehicles each 100ml per vehicle. 3) PRIMER Bottle quantity is 500ml, we are using it for 5 vehicles each 100 ml.	
Text		9	Corrective Action: As per SII 812-187-03 applied roof sealing tape and butyl tape in eight joint areas to avoid water entry from roof.	
Text		9	INCORRECTLY FITTED, Def.code-54, Due to improper fitment of sealant and butyl tape debonding observed at roof sheet joining area, Roof spoiler mounting and front FRP joining area and roof hatch area which causes water leakage.	
Text		9	VB002662-IN8 LDS-11897, Date-21/06/2025/K.M-91,387, Chassis Number: B8R-219699. As per customers complaint, water leakage from roof	

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	11548	Dealer	069310		
Repair Date	03/06/2025	Closed Date	04/06/2025	Order Delv.dt	04/06/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	77345	Operation Hrs		ServiceType	1
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per driver complaint, USB Ports not working.				
Parts	IN8VB019530	9	USB CHARGER	43
DAT	36449-2	9	USB socket replace	0.1
Text		9	VB013552-IN8, LDS-11548, Date-03/06/2025/K.M-77345, Chassis Number: B8R-219699. As per driver complaint, USB Ports are not working.	
Text		9	CONTACT FAULT, Def.code-43, observed the condition of cables is good along with USB pins found in good condition. Due to internal contact fault in USB Ports of C-type leads the complaint	
Text		9	Corrective Action: So, replaced USB Ports under Vehicle Warranty	

Job - 2;As per customers complaint, AC ducts are not working.				
Parts	IN8VB002036	9	DUCT AC SINGLE LOUVER	2
Standard Times	88200-2	9	AC Louver replace	0.2

Service History

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Text	9	VB002036-IN8, LDS-11548, Date-03/06/2025/K.M-77345, Chassis Number: B8R-219699. As per driver complaint, AC ducts are not working
Text	9	MATERIAL CRACK, Def.code-82, Due to AC louver hinge got broken leads the complaint
Text	9	Corrective Action: So, replaced AC louver under Vehicle Warranty.

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	11547	Dealer	069310		
Repair Date	03/06/2025	Closed Date	04/06/2025	Order Delv.dt	04/06/2025
Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	77345	Operation Hrs		ServiceType	0
Contr.ID	2509132134	Contr.Startdt	10/03/2025	Contr.Expirydt	09/03/2029

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;As per customer's complaint, 80K KM Basic service and General Inspection.				
Standard Times	26206-2	8	Drive belts, coolant pump, replace	0.4
Standard Times	25846-3	8	SCR system, test	0.4
Standard Times	25847-3	8	SCR system draining, test	0.2
Standard Times	25000-2	8	AdBlue system check along with dosing test	1
Standard Times	41126-3	8	Clutch wear, check	0.2
Standard Times	17900-2	8	Basic service	2.5
Standard Times	50006-3	8	Brake pads, test	0.2
Standard Times	99000-2	8	Miscellaneous, general	2
Standard Times	17012-3	8	Fault codes, reading	0.2
Standard Times	17010-2	8	Connect-disconnect of diagnostic tool	0.2
Text		8	As per customer's complaint, 80K KM service done. 2) SCR System checked. 3) Dosing test done. 4) Clutch wear test done. 5) Brake pads test done found ok.	
Parts	VO22707523	8	V-RIBBED BELT	1
Parts	IN823820569	8	FILTER KIT ADBLUE LEVEL MDE BS6	1
Parts	VO21954674	8	STRAINER	1
Parts	VO23381562	8	FILTER	1
Parts	IN823743296	8	INSERT ,PRIMARY FUEL FILTER BSVI	1
Parts	VO21746575	8	FUEL FILTER	1
Parts	VO20579690	8	SEALING RING	1
Parts	VO24063074	8	OIL FILTER	1
Parts	OL23068345S-I	8	VOLVO ENGINE OIL VDS-4.5 - 1 Ltr	33

Cust.	1094305	GO TOUR TRAVELS AND HOLIDAYS			
Order	16470	Dealer	700062		
Repair Date	19/03/2025	Closed Date	19/03/2025	Order Delv.dt	19/03/2025

Chassis/SL No.	B8R-219699	Regn.	MH12XN9594	Vehicle Delv.dt	05/03/2025
Mileage	6194	Operation Hrs		ServiceType	1
Contr.ID		Contr.Startdt		Contr.Expirydt	

Line Type	Lab/Part	Payment Code	Description	Qty
Job - 1;Vehicle reported for the complaint of driver cabin AC louver not working properly.				
Standard Times	87200-2	9	Air distribution, replace in Driver cabin RH side	0.2
Parts	IN823467931	9	AC LOUVER DRIVER SIDE	1
Text		9	TFAR No : 700062-2025-65834	